

Will boyd

217-377-4832 | Jerroldboyd999@gmail.com | Bradenton, FL

Experience

Publix | Bradenton, FL

Customer Service Staff | 10/2020 - Present

- Provided customer service in a fast-paced retail environment
- Handled cash transactions accurately and responsibly
- Assisted customers with questions and problem resolution
- Developed strong communication and interpersonal skills

Legends Pool Care

Sales/Pool Technician | 09/2023 - 11/2024

- Provided pool maintenance and sales services across Lakewood Ranch, Bradenton, and Sarasota
- Interacted professionally with customers to address concerns and service needs
- Worked long hours outdoors while maintaining efficiency and reliability
- Managed time and travel schedules independently

Skills

Customer Service and Guest Relations , Cash Handling, Time Management and Reliability , Teamwork and Communication

Education

Manatee High school | Bradenton, FL

High school diploma | 05/2023

- Member of school choir for four years
- Participated in team-based performance
- Earned Superior ratings at MPA and FVA competitions