

# Will boyd

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217-377-4832 | Jerroldboyd999@gmail.com | Bradenton, FL

## Experience

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### **Publix | Bradenton, FL**

#### **Customer Service Staff | 10/2020 - Present**

- Provided customer service in a fast-paced retail environment
- Handled cash transactions accurately and responsibly
- Assisted customers with questions and problem resolution
- Developed strong communication and interpersonal skills

### **Legends Pool Care**

#### **Sales/Pool Technician | 09/2023 - 11/2024**

- Provided pool maintenance and sales services across Lakewood Ranch, Bradenton, and Sarasota
- Interacted professionally with customers to address concerns and service needs
- Worked long hours outdoors while maintaining efficiency and reliability
- Managed time and travel schedules independently

## Skills

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Customer Service and Guest Relations , Cash Handling, Time Management and Reliability , Teamwork and Communication

## Education

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### **Manatee High school | Bradenton, FL**

#### **High school diploma | 05/2023**

- Member of school choir for four years
- Participated in team-based performance
- Earned Superior ratings at MPA and FVA competitions