



# KYLA ROBERTSON

## STUDENT

### Summary

Kyla is an energetic and reliable student with strong customer service skills and a passion for creating enjoyable experiences for others. She is a collaborative team member with excellent attention to detail, comfortable working in fast-paced environments, and confident handling measurements, recipe follow-through, and multitasking. Kyla is eager to apply her skills in food preparation, beverage service, and guest interaction while continuing to grow in a customer-focused role.

### EXPERIENCE

#### PANERA BREAD QC (QUALITY CONTROL)

January 2024- March 2025

- An extension of Production member tasks
- Ensured accuracy and quality of food orders before distribution to customer
- Monitored portioning and presentation standards in line with company guidelines
- Collaborated with production team to identify and correct errors
- Trained and supported team members
- Balanced speed and accuracy in a high-volume environment while upholding customer satisfaction.

#### PANERA BREAD PRODUCTION MEMBER

November 2024- March 2025

- Prepared menu items accurately and efficiently
- Maintained workspace cleanliness and station preparation during high-volume shifts
- Supported closing tasks, including cleaning equipment, stocking supplies, and preparing for the opening team

#### FREELANCE BAKING/ CONFECTIONS

2019 - Present

- Designed and marketed various products to colleagues and acquaintances.
- Provided dessert catering for parties and events.
- Have done both freehand design and worked with customers desired inspiration.
- Participated in local farmers market as a vendor

### VOLUNTEER EXPERIENCE

#### BAYSIDE COMMUNITY CHURCH, LAKEWOOD RANCH CAMPUS BARISTA

November 2024- Present

- Prepares and serves specialty coffee and frozen drinks in a fast paced environment
- Ensured accuracy and timeliness under pressure
- Serves high volume events with hundreds of guests
- Maintained clean, organized workstations; including set-up and tear-down procedures
- Trained new volunteers on equipment usage and customer service standards



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### EDUCATION

#### HIGH SCHOOL

- Parrish Community High School  
**2019-2023** GPA 3.67
  - *Extracurriculars*
    - FFA
      - Market and sale of livestock
      - Career Development Events
- Robertson Homeschool Academy  
**2023- 2025** GPA 4.3

#### ASSOCIATES (in progress)

- Bayside College  
**2024-2026** GPA 3.78  
Expected Graduation: Spring 2026

#### Achievements

- College Board National Rural and Small Town Recognition Program
- Discovery FFA Degree
- AEST Agriculture Systems Associate Certified

### SKILLS

- Food Preparation & Assembly
- Presentation Standards
- Quality Control & Attention to Detail
- High-volume Production & Time Management
- Customer Service & Guest Satisfaction
- Team collaboration & Communication
- Multitasking