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# McKenzie Rusch

Bradenton, FL

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9413011325

## Education

### Bayside College

Christian Ministry • Lakewood Ranch, FL

12/2028

Bachelor of Christian Ministry

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## Skills

Customer service, Time management, Leadership, Effective Communication, Conflict Resolution

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## Experience

### Brittney Herron

Barista • Lakewood Ranch, FL

12/2025 - Present

- Shadowed the Cafe Manager to observe daily operations and learn about coffee brewing techniques.
- Studied the financial aspects of running a business, including inventory management.
- Gained insights into the strategic decision-making process behind opening a business.
- Developed skills in customer service and communication through interactions with customers.
- Explored how faith is integrated into the business operations and customer interactions.
- Acquired knowledge on the importance of quality control and consistency in coffee preparation

### Pet Suites

Host • Bradenton, FL

05/2024 - 10/2025

- Answered phone calls kindly and professionally.
- Dealt with stressful environments regularly, ensuring that each customer was catered to appropriately.
- Checked dogs in and out in an orderly fashion.
- Available for holidays and last-minute changes.

### Raining Berries

Barista • Lockwood Ridge Florida

01/2023 - 04/2024

- Maintained a clean and organized workspace for optimal productivity and safety.
- Promoted a welcoming atmosphere by greeting customers with a friendly demeanor, and promptly addressing their needs.
- Pleasantly interacted with customers during hectic periods to promote a fun, positive environment.
- Made coffee, acai bowls, warm food, and fun drinks